2021 Onsite Event Guide



Download the Official Event App Search "RDH Under One Roof" in iTunes or Google Play app stores www.rdhunderoneroof.com



JOIN US FOR UOR EXTENDED ON JULY 31ST!

Add an additional day of RDH UOR! Enjoy new content and earn up to 8 CE credits.

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Presented by:



RDH

1,200+ dental hygienists • 125+ exhibits • 20 CE credits

Booth #219

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Up to 2X as effective as traditional brushing and flossing for removing plaque biofilm and improving gingival health. 1,2

'Qaqish JG, Goyal CR, Schuller R, Lyle DM. Compend Contin Educ Dent. 2018;39(suppl 2):14-22.

*Data on File.



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EVENT SCHEDULE

PRE-CONFERENCE, WEDNESDAY, J	ULY 21, 2021
8:00 a.m 5:00 p.m.	Exhibits Build
2:00 p.m. – 7:00 p.m.	Registration Open
DAY 1, THURSDAY, JULY 22, 2021	
6:30 a.m. – 6:00 p.m.	Registration Open
8:00 a.m. – 12:30 p.m.	General Sessions* / Workshops*
8:00 a.m. – 4:00 p.m.	Exhibits Build
10:00 a.m 6:00 p.m.	CE Kiosk Open
1:30 p.m. – 2:30 p.m.	Mini Sessions*
3:00 p.m. – 5:00 p.m.	Mega/General Session* Commercially Supported by: FLOCIDA PROBE & Perio Protect
5:00 p.m. – 7:30 p.m.	Exhibits Open
6:00 p.m. – 7:30 p.m.	Welcome Reception on the Exhibit Hall Floor
7:30 p.m. – 9:00 p.m.	*Heart to Hands Award Reception Commercially Supported by: PHILIPS & RDH
DAY 2, FRIDAY, JULY 23, 2021	
6:30 a.m. – 8:00 a.m.	*RDH Under One Roof Breakfast
7:00 a.m. – 6:00 p.m.	Registration Open CE Kiosk Open
8:00 a.m. – 10:00 a.m.	Keynote/General Session* Commercially Supported by: PHILIPS
10:00 a.m. – 2:30 p.m.	Exhibits Open
10:30 a.m. – 12:30 p.m.	General Sessions* / Workshops*
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor
1:00 p.m. – 3:00 p.m.	American Academy of Dental Hygiene Annual Business Meeting
1:00 p.m. – 3:00 p.m.	Lunch & Learn (Invite Only) Commercially Supported by:
1:30 p.m. – 2:30 p.m.	Mini Sessions*
2:30 p.m. – 5:00 p.m.	Exhibits Close
3:00 p.m. – 5:00 pm.	Mega/General Session* Commercially Supported by:
5:00 p.m. – 7:30 p.m.	Exhibits Open
6:00 p.m. – 7:30 p.m.	Networking Reception on the Exhibit Hall Floor
7:30 p.m. – 9:30 p.m.	*Young Reception: The Night is Young! Commercially Supported by:
DAY 3, SATURDAY, JULY 24, 2021	
7:30 a.m. – 1:00 pm.	Registration Open
7:30 a.m. – 5:00 p.m.	CE Kiosk Open
8:00 a.m. — 12:30 p.m.	General Sessions* / Workshops*
10:00 a.m. – 2:30 p.m.	Exhibits Open
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor Commercially Supported by:
3:00 p.m. – 5:00 p.m.	Wrap-Up Mega/General Session* Commercially Supported by: PHILIPS
5:00 p.m. – 7:00 p.m.	* 21st Anniversary Farewell Reception Commercially Supported by: PATERSON DENTAL
	m

Please note the following:

Schedule is tentative and subject to change.
 Workshops are ticketed and fee-based. Pre-registration is required for attendance.

* Pre registration is required for attendance;

seating is limited.

^{4 | 2021} RDH UNDER ONE ROOF | ONSITE EVENT GUIDE



ON-SITE REGISTRATION HOURS

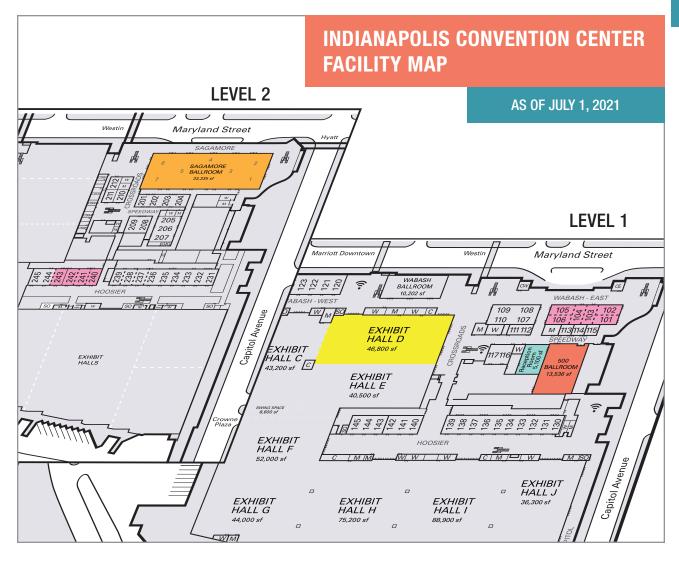
Registration is located on the 1st floor in the Crossroads Pre-Function Hallway

Wednesday, July 21	2:00 p.m. – 7:00 p.m.
Thursday, July 22	6:30 a.m. – 6:00 p.m.
Friday, July 23	7:00 a.m. – 6:00 p.m.
Saturday, July 24	7:30 a.m. – 1:00 p.m.

EXHIBIT HALL HOURS

The exhibit hall is located on the 1st floor in Exhibit Hall D

Thursday, July 22	5:00 p.m. – 7:30 p.m.
Friday, July 23	10:00 a.m. – 2:30 p.m. &
	5:00 p.m. – 7:30 p.m.
Saturday, July 24	10:00 a.m. – 2:30 p.m.





GENERAL INFORMATION AND FAQS

CONFERENCE

What is a general session?

 General sessions are large group courses open to all registered conference attendees. Seating is first come, first served, so come early to get a good seat. No additional registration is needed to attend any of the general sessions.

What is a workshop?

 Workshops are small group courses with hands-on elements. Workshops are ticketed and required additional registration for a nominal fee. If you are more than 15 minutes late to a workshop, you can't get in.

What if I am late to a course?

- In an effort to keep the conference program on schedule, courses start promptly. Be early!
- If you are late to a general session, try to enter the room as quietly as possible and find a seat.
- If you are late to a workshop, you may lose your seat! Workshops are always in high demand and often sell out prior to the event. On-site wait-lists are used to fill empty seats. If you are late, your seat will likely be filled.
- If you miss a workshop, you can choose to attend another workshop that is not already sold out. Check in with registration on-site to work out your specific situation. Please note: Refunds will NOT be issued on missed workshops.

Will there be course handouts?

- General sessions will have handouts provided online approximately 30 days before the event. All preregistered attendees will be sent an email notice that the handouts are ready to be printed and downloaded.
- · Workshop materials are all provided by the presenter and handed out during the session.

CE CREDITS

How many credits can I expect to earn while attending UOR?

- You can earn up to 20 CE credits by attending general sessions in every time slot on all three days. This includes attendance at the mega, keynote, and wrapup sessions.
- Organize your time to fit your needs. The number of CE credits available is indicated on each course. You can maximize your time to earn as many credits as possible—or earn what you need.

How do I collect my CE credits?

. There is a CE kiosk on-site where you can collect your CE certifications of completion and verification. To do this, follow these instructions: At the end of every session you will be given a CE code. Write down the code and visit the CE kiosk when convenient. At the kiosk, log in, take the course evaluation, and print your CE verification. The CE kiosk will be open all three days of the event. CE redemptions may also be done later from home. Customer service support is available onsite and by phone or email, if needed.

CE CLAIM CREDIT / CE KIOSK INFORMATION

Collect your continuing education credits while on-site at the event. Visit the CE Kiosk in the Crossroads hallway next to registration.

- 1. Write down the course code at the end of each session you attend.
- 2. Visit the onsite CE kiosk and complete the course evaluation.
- 3. Print the CE verification.

CE Kiosk Hours:

Thursday, July 22	10:00 a.m. – 6:00 p.m.
Friday, July 23	7:00 a.m. – 6:00 p.m.
Saturday, July 24	7:30 a.m. – 5:00 p.m.

Visit dentalacademyofcontinuingeducation.com to access the full library of self-study CE offered by the Dental Academy of Continuing Education!

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EXHIBIT HALL

There will be PLENTY to do and see on the exhibit hall floor. Take a look at the schedule below to make sure you don't miss out on any activities during the show. View additional networking activities going on during the event on page 13.

ONGOING EVENTS ON THE SHOW FLOOR

- Cash Prize Giveaway: Just visit the sponsors' booth and have your entry card stamped during RDH Under One Roof 2021, and be entered to win one of five \$500 and one \$1,000 cash prizes! You may pick up your entry card at the registration desk, or at the Endeavor booth #148. See page 11 for details.
- RDH UOR 2021 Lapel Pins: Stop by the Endeavor booth #148 to get your annual RDH Under One Roof pin, and to get your alumni pins!
- #HygieneWarriors Photo Contest: Participate in our photo contest and be entered to win 1 of 3 grand prizes being announced on Saturday, July 24th, at the Endeavor booth #148 at 2pm. Participants must fill out a information card at the booth to be entered. See page 9 for details.

EXHIBIT HALL EVENTS BY DAY

DAY 1, THURSDAY, JULY 22, 2021			
6:00 p.m 7:30 p.m.	Welcome Reception on the Exhibit Hall Floor		
DAY 2, FRIDAY, JULY 23,	DAY 2, FRIDAY, JULY 23, 2021		
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor		
6:00 p.m 7:30 p.m.	Networking Reception on the Exhibit Hall Floor		
DAY 3, SATURDAY, JULY 24, 2021			
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor	Commercially Supported by:	

#RDHUOR

SOCIAL NETWORKING







HHYGIENEWARRIORS PHOTO CONTEST!

2020 will be recorded as a challenge for everyone, but you were **MADE FOR THIS!** Show us who/what motivated you to get through this past year.

Share your **#HygieneWarriors** photos with us on social media for a chance to receive prizes onsite at RDH UOR 2021!

Have fun. Be creative!

#HygieneWarriors

INSTRUCTIONS:

- 1. Post a photo on Facebook, Twitter, or Instagram of who/what motivated you to get through this past year.
- 2. Tag RDH Magazine and use the hashtags **#RDHUOR** and **#HygieneWarriors** in yourpost.
- 3. Win prizes!* Have Fun!

*To receive your prize for participating and be entered to win one of three grand prizes, stop by the Endeavor booth #148 by Saturday, July 24th at 1:00pm. Winners will be announced at 2:00pm.

FOLLOW US ON FACEBOOK, INSTAGRAM, AND TWITTER TO SEE IF YOU'RE CHOSEN AS A WINNER!







@RDHmag











RDH UNDER ONE ROOF THANKS THE FOLLOWING SPONSORS FOR THEIR SUPPORT.

TOP SPONSORS AT UOR



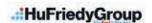
































ADDITIONAL SPONSORS



































































HERE'S YOUR CHANCE TO WIN ONE OF FIVE \$500 AND ONE \$1,000 CASH PRIZES!

All attendees are eligible to enter the "Cash Prize Giveaway" on the exhibit floor to win some extra spending money during your stay in Indianapolis. Just visit the sponsors' booths during RDH Under One Roof 2021 to be entered for your chance to win cash!

A total of five \$500 and one \$1,000 cash prizes will be given away during the Wrap-Up Session on Saturday, July 24, 2021, from 3:00 p.m. to 5:00 p.m. Complete rules and regulations can be found at www.RDHUnderOneRoof.com/rdhuor2021/prize-giveaway

CASH GIVEAWAY SPONSORS





Oral Care Upgraded





BOOTH #235

BOOTH #237

BOOTH #131

BOOTH #214









BOOTH #222

BOOTH #116

BOOTH #141

BOOTH #127







BOOTH #218

BOOTH #106

BOOTH #244





BOOTH #338

BOOTH #310



HYGIENE TOOLS FOR THE INFORMED DENTAL HYGIENIST

MAGAZINES

RDH is for dental hygienists who are committed to ongoing professional growth. Topics range from clinical and practice management to continuing education.

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WEBSITES

RDHmag.com

The official RDH magazine website, rdhmag.com, features up-to-date information for dental hygienists.



DentalAcademyofCE.com offers awesome continuing education opportunities—often at discounted prices...or even free! There's no better value in CE—find out why today!

Dentistry iQ

This website features all of the latest news in the dental industry and informative resources for every member of the dental office.

Visit our websites for instant access to:

- · Breaking industry updates
- · Contests and free samples
- CE credit opportunities
- New product announcements
- Feature articles

ENEWSLETTERS

RDH eVillage.

RDH eVillage is a weekly opt-in e-newsletter that is prepared for dental hygiene professionals who are looking for hard-hitting current information. Each issue contains clinical tips, new products, industry news, answers to clinical questions, practical up-to-date articles, surveys, continuing education, and more.



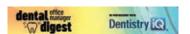
Dental Assisting Digest (DAD) is the monthly newsletter designed specifically for dental assistants, whose contributions to dental practices keep things running smoothly. This newsletter shares the latest clinical tips and techniques, and provides information designed to empower assistants at every stage of their careers!



The Through the Loupes daily newsletter provides case studies and product information to help you expand your clinical acumen. The newsletter is directed by Stacey Gividen, DDS, and Pamela Maragliano-Muniz, DMD.

RDH Graduate

RDH Graduate is an e-newsletter for hygiene students and new hygienists. Dental hygiene's newest practitioners face the challenge of keeping up with the quickly evolving dental profession. RDH Graduate provides timely information for dental hygiene students and recent graduates to help them stay abreast of changes in treatment protocols, technology, and career choices.



Dental Office Manager Digest Dental office managers juggle a myriad of responsibilities every day. These include handling the phones, greeting patients, submitting insurance, knowing correct dental codes, managing the staff, and so much more. Dental Office Manager Digest addresses these issues and more each month. The articles are written by people who speak from experience, and who can help make the job a little bit easier.



The Morning Briefing daily newsletter keeps you current on the latest developments in dentistry, including those related to the coronavirus pandemic. It combines the resources of Dental Economics, DentistrylQ, Perio-Implant Advisory, and RDH magazine.

NETWORKING OPPORTUNITIES



DAY 1 – THURSDAY, JULY 22	
5:30 p.m. – 7:30 p.m.	Exhibits Open
6:00 p.m. – 7:30 p.m.	Welcome Reception on the Exhibit Hall Floor
7:30 p.m. – 9:00 p.m.	*Heart to Hands Award Reception Commercially Supported by: PHILIPS & RDH

DAY 2 – FRIDAY, JULY 23	
6:30 a.m. – 8:00 a.m.	*RDH Under One Roof Breakfast
10:00 a.m. – 2:30 p.m.	Exhibits Open
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor
1:00 p.m. – 3:00 p.m.	American Academy of Dental Hygiene Annual Business Meeting
2:30 p.m. – 5:00 p.m.	Exhibits Close
5:00 p.m. – 7:30 p.m.	Exhibits Open
6:00 p.m. – 7:30 p.m.	Networking Reception on the Exhibit Hall Floor
7:30 p.m. – 9:30 p.m.	*Young Party: The Night is Young! Commercially Sponsored by: YOUNG

DAY 3 – SATURDAY, JULY 24	
10:00 a.m. – 2:30 p.m.	Exhibits Open
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor Commercially Supported by:
5:00 p.m. – 7:00 p.m.	* 21st Anniversary Farewell Reception Commercially Supported by: PATTERSON DENTAL



You won't regret it! It's the best value for your buck, and you meet so many amazing people while having tons of fun learning!



CONFERENCE AND EVENTS AT-A-GLANCE

NOTE: Some activities/sessions have prerequisites and/or registration requirements. Please refer to the full conference listings for details or visit www.rdhunderoneroof.com. Activities and sessions with commercial supporters are indicated with company logos.

WEDNESDAY, JULY 21, 2021 | PRE-CONFERENCE

12:00 p.m. – 7:00 p.m. Registration Open Exhibit Hall D Foyer

THURSDAY, JULY 22, 2021 DAY 1		
6:30 a.m. – 6:00 p.m.	Registration Open	Exhibit Hall D Foyer
8:00 a.m. – 10:00 a.m. GENERAL SESSIONS	Decreasing disparities through dental care Lesley Tuomi, RDH	Sagamore 1
	Cannabis use: Weed my lips! Victoria Patrounova, RDH, MHA	Sagamore 2
	"Are you on top of the heap?": Are you confident in your knowledge of the most frequently prescribed medications and their effects on dental hygiene treatment planning? Tom Viola, RPh, CCP	Sagamore 6
	Five essential skills every RDH needs in the age of uncertainty Carol Jahn, RDH, MS Commercially Supported by: waterpik	Sagamore 7
8:00 a.m. – 10:00 a.m. WORKSHOPS	Embracing your role as a valued healthcare provider Amber Auger, RDH, MPH Commercially Supported by: HARRILAND.	Room 104
	Light up your operatory: An introduction to diode lasers for today's modern hygienist Valerie Dangler, BSDH, RDH, and Paula Quinn, RDH, BS Commercially Supported by: BIOLASE	Room 105
	Minimally invasive prophylaxis workflow – Technology and trends for every practice Kelly Tanner, RDH; Karen Vichos, RDH Commercially Supported by: ACTEON	Room 106
10:00 a.m. – 6:00 p.m.	CE Kiosk Open	Exhibit Hall D Foyer
10:30 a.m. – 12:30 p.m. GENERAL SESSIONS	Revealing an orofacial myofunctional disorder with a health history and knowing your next step Chris Zombek, BSDH, COM	Sagamore 1



NETWORKING	GENERAL SESSIONS	WORKSHOPS	ALL ATTENDEE SESSION
	Diabetes by the numbers: A comprediabetic patients Jamie Collins, RDH Commercially Supported by:		Sagamore 2
10:30 a.m. – 12:30 p.m. GENERAL SESSIONS	Made for now! New products impact Tricia Osuna, BSDH, RDH, FAADH Commercially Supported by: 11 spons		Sagamore 6
	The mental dental connection: Explorate between mental health and oral health you would be be be between mental health and oral health and oral health supported by:		Sagamore 7
	Power hygiene unlimited: There's p Elaine Rodriguez, RDH Commercially Supported by:		Room 103
10:30 a.m. — 12:30 p.m.	Advanced medical emergency prep John B. Roberson, DMD, FACD, FICOI Commercially Supported by:		Room 104
WORKSHOPS	Breaking the cycle of blame and shoral dysbiosis Anne Nugent Guignon, RDH, MPH, CSI Commercially Supported by:		Room 105
	Human trafficking and smuggling: Nancy Burkhart, EdD, ME, BS, RDH, AA		Room 106
	Understanding peri-implant disease Lisa Mayo, RDH, BSDH, MHA	es: What does the evidence say?	Sagamore 1
1:30 p.m. – 2:30 p.m.	Don't fly blind: Periodontal endosco Nicole Fortune, MBA, RDH	py in the modern dental practice	Sagamore 2
MINI SESSIONS	Tori and frena and deviated septum Shirley Gutkowski, RDH, BSDH	ı, oh my!	Sagamore 6
	Paving the way in the public sector Brooke Crouch, RDH	: Exciting career options out of the op	Sagamore 7
3:00 p.m. — 5:00 p.m. MEGA / GENERAL SESSION	Great expectations: Our future as enhealth-care team Casey Hein, BSDH, MBA, RDH Commercially Supported by:		Sagamore 3-5
5:00 p.m. – 7:30 p.m.	Exhibits Open		Exhibit Hall D



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NOTE: Some activities/sessions have prerequisites and/or registration requirements. Please refer to the full conference listings for details or visit www.rdhunderoneroof.com. Activities and sessions with commercial supporters are indicated with company logos.

6:00 p.m. — 7:30 p.m. NETWORKING	Welcome Reception on the Exhibit Hall Floor	Exhibit Hall D
and the second s	*Heart to Hands Award Reception Commercially Supported by: PHILIPS & RDH	500 Ballroom

FRIDAY, JULY 23, 2021 I DAY 2		
6:30 a.m. – 8:00 a.m. NETWORKING	*RDH Under One Roof Breakfast	500 Ballroom
7:00 a.m. – 6:00 p.m.	Registration Open CE Kiosk Open	Exhibit Hall D Foyer
8:00 a.m. – 8:30 a.m. KEYNOTE / GENERAL SESSION	2021 Sunstar RDH Award of Distinction Ceremony Commercially Supported by: SUNSTAR COLUMN AWARD & RDH	Sagamore 3-5
8:00 a.m. – 10:00 a.m. KEYNOTE / GENERAL SESSION	Complaint-free business Will Bowen Commercially Supported by: PHILIPS	Sagamore 3-5
	Bacteria, parasites, and fungi, oh my! Phase contrast microscopy for pathogen detection, diagnosis, and case acceptance Frances Horning, RDH, EFDA	Sagamore 1
10.00 a 10.00 a	Fifty shades of green: Forensic dentistry in the 21st century Amber Riley, MS, RDH, FAAFS	Sagamore 2
10:30 a.m. – 12:30 p.m. GENERAL SESSIONS	Make an impact on patient treatment with new products! Tricia Osuna, BSDH, RDH, FAADH Commercially Supported by: 11 sponsors	Sagamore 6
	Dental ergonomics: Protection beyond PPE Cindy M. Purdy, RDH, BSDH Commercially Supported by: AHUFriedyGroup	Sagamore 7
10:30 a.m. – 12:30 p.m. WORKSHOPS	Power hygiene unlimited: There's power in laser AND power in you! Elaine Rodriguez, RDH Commercially Supported by: & **DENTAL LASER** & **TOTAL LASER** &	Room 103
	Advanced medical emergency preparedness and training John B. Roberson, DMD, FACD, FICOI Commercially Supported by: Oral B.	Room 104



NETWORKING	GENERAL SESSIONS	WORKSHOPS	ALL ATTENDEE SESSION
10:30 a.m. – 12:30 p.m. WORKSHOPS	Building partnerships to create ch and YOU Crystal Spring, RDH, BS, LAP; Alyssa Commercially Supported by:	ange—Advocacy, coalition building, Aberle, RDH, MBA DELTA DENTAL FOUNDATION	Room 105
10:30 a.m. – 2:30 p.m.	Exhibits Open		Exhibit Hall D
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor		Exhibit Hall D
1:00 p.m. – 3:00 p.m. NETWORKING	American Academy of Dental Hygi (Annual Business Meeting)	ene	Room 101
1:00 p.m. – 3:00 p.m. LUNCH & LEARN	Risky business: Identifying best publisherisk patients Brooke Crouch, RDH *Invite only* Commercially Supported by:		Room 102
	Cheeseburger with a side of floss! dental office Theresa McCarter, BSDH, RDH	Effective communication in the	Sagamore 1
1:30 p.m. – 2:30 p.m. MINI SESSIONS	Protecting your income, lifestyle, a insurance for the dental profession Susan Cotten, BSDH, RDH, OMT	and family—Understanding disabilit nal	Sagamore 2
	Can you hear me now? The disturl Anne Nugent Guignon, MPH, RDH, CS	oing impact of chronic noise pollution	Sagamore 6
	WARNING: Graphic photographs al Katrina Sanders, RDH, BSDH, MED, R		Sagamore 7
3:00 p.m. – 5:00 p.m. MEGA / GENERAL SESSION	Franklyn Aguebor, DDS	ents and for YOU driguez, RDH; Amber Lovatos, MS, RDH	Sagamore 3-5
5:00 p.m. – 7:30 p.m.	Exhibits Reopen		Exhibit Hall D
6:00 p.m. – 7:30 p.m. NETWORKING	Networking Reception on the Exhi	bit Hall Floor	Exhibit Hall D
7:30 p.m. – 9:30 p.m. NETWORKING	*Young Party: The night is Young! Commercially Supported by:	UNG	500 Ballroom



CONFERENCE AND EVENTS AT-A-GLANCE

NOTE: Some activities/sessions have prerequisites and/or registration requirements. Please refer to the full conference listings for details or visit www.rdhunderoneroof.com. Activities and sessions with commercial supporters are indicated with company logos.

SATURDAY, JULY 24, 2021 DAY 3				
7:00 a.m. – 8:00 a.m. NETWORKING	The evolving lens of diversity (panel discussion) Moderator: Jasmin Haley, RDH, MSDH, CDA	Reception Room		
7:30 a.m. – 1:00 p.m.	Registration Open	Exhibit Hall D Foyer		
7:30 a.m. – 3:00 p.m.	CE Kiosk Open	Exhibit Hall D Foyer		
	Anxiety through the roof! Ryan Rutar, MAM, BS, BA, RDH	Sagamore 1		
	The Alzheimer's experience Angie Stone, BS, RDH	Sagamore 2		
8:00 a.m. – 10:00 a.m. GENERAL SESSIONS	Big fat happy herpes family: Oral manifestations of human herpes virus (HHV) infections Sherri Lukes, RDH, MS, FAADH	Sagamore 6		
	A close-up look at improving oral health and successfully treating special needs patients from the people who love them Danyelle Evans, RDH; Kali Hunt, MED, RDH; Crystal Spring, RDH, BS, LAP	Sagamore 7		
8:00 a.m. – 10:00 a.m. WORKSHOP	The future of patient education: Scanning secrets, compelling conversations, and successful case conversion Christopher Damurjian, RDH, MS, BS; Alicia Murria, RDH Commercially Supported by: ** invisolign: iTero	Room 103		
WUNKSHUF	ALL THE RIGHT MOVES to protect your body Nancy Miller, RDH, BSDH; Cindy Purdy, RDH, BSDH Commercially Supported by: HuFriedyGroup	Room 104		
10:00 a.m. – 2:30 p.m.	Exhibits Open	Exhibit Hall D		
	Shannon Nanne, RDH Commercially Supported by:	Sagamore 1		
10:30 a.m. – 12:30 p.m. GENERAL SESSIONS	Crashing the biofilm party! Understanding the path to safe dental unit waterlines Amanda Hill, BSDH, RDH	Sagamore 2		
	Eye spy with my little eye: The eye-mouth connection Lancette VanGuilder, RDH, BS	Sagamore 6		
	Turn your power back on: Mitigate aerosols with key techniques and HVE Nancy J. Miller, RDH, BA Commercially Supported by: HuFriedyGroup Commercially Supported C	Sagamore 7		

NETWORKING	GENERAL SESSIONS	WORKSHOPS	ALL ATTENDEE	SESSION
10:30 a.m. — 12:30 p.m. WORKSHOPS	The future of patient education: Sc conversations, and successful case Christopher Damurjian, RDH, MS, BS; Commercially Supported by:	e conversion Alicia Murria, RDH	Room 103	
	"But it doesn't hurt": Secrets to he saying no Steven Anderson, DDS Commercially Supported by:	-opt-fields	Room 104	
	Light up your operatory: An introdu modern hygienist Valerie Dangler, BSDH, RDH; Paula Qu Commercially Supported by: BIOLA	inn, RDH, BS	Room 105	
12:30 p.m. – 2:30 p.m.	Lunch on the Exhibit Hall Floor		Exhibit Hall D	
3:00 p.m. – 5:00 p.m. WRAP-UP / GENERAL SESSION	The future is bright! Navigating past Karen Davis, RDH, BSDH Commercially Supported by:		Sagamore 3 -	5
5:00 p.m. – 7:00 p.m. NETWORKING	*21st Anniversary Farewell Reception Commercially Supported by: PATTER PAGE 18	>	500 Ballroom	





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Endeavor Business Media and the staff of RDH Under One Roof would like to thank the session presenters for their dedication and participation in the conference. Additional speaker information can be found on rdhunderoneroof.com.

	Alyssa Aberle, RDH, MBA	WORKSHOP: Building partnerships to create change—Advocacy, coalition building, and YOU	p.52
	Franklyn Aguebor, DMD	MEGA/GENERAL SESSION: Provide the best care for your patients and for YOU	p.57
	Amber Auger, RDH, MPH	WORKSHOP: Embracing your role as a valued healthcare provider	p.33
	Steve Anderson, DDS	WORKSHOP: "But it doesn't hurt": Secrets to hearing "YES" when the patient is saying no	p.67
	Will Bowen	KEYNOTE/GENERAL SESSION: Complaint -free business	p.47
P	Nancy Burkhart, EdD, MEd, BS, RDH, AAFAAOM	WORKSHOP: Human trafficking and smuggling: Would you recognize a victim?	p.40
	Jamie Collins, RDH	GENERAL SESSION: Diabetes by the numbers: A comprehensive guide to treating diabetic patients	p.35



Susan Cotten, BS, RDH, OMT	MINI SESSION: Protecting your income, lifestyle, and family: Understanding disability insurance for the dental professional	p.55
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Karen Davis, RDH, BSDH	WRAP-UP/GENERAL SESSION: The future is bright! Navigating past the pandemic	p.68
Sonya Dunbar, RDH, MHA	MEGA/GENERAL SESSION: Provide the best care for your patients and for YOU	p.57



	Nicole Fortune, MBA, RDH	MINI SESSION: Don't fly blind: Periodontal endoscopy in the modern dental practice	p.41
100	Anne Nugent Guignon,	WORKSHOP: Breaking the cycle of blame and shame – Effective strategies to combat oral dysbiosis	p.39
0	MPH, RDH, CSP	MINI SESSION: Can you hear me now? The disturbing impact of chronic noise pollution	p.56
	Shirley Gutkowski, RDH, BSDH	MINI SESSION: Tori and frena and deviated septum, oh my!	p.42
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	Amanda Hill, BSDH, RDH	GENERAL SESSION: Crashing the biofilm party! Understanding the path to safe dental unit waterlines	p.65
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	Kali Hunt, RDH, MED	GENERAL SESSION: A close-up look at improving oral health and successfully treating special needs patients from the people who love them	p.61

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	Crystal Spring, RDH, BS, LAP	GENERAL SESSION: A close-up look at improving oral health and successfully treating special needs patients from the people who love them	p.61
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Joy Void-Holmes, RDH, BSDH, DHSc	GENERAL SESSION: The mental dental connection: Exploring the cyclical relationship between mental health and oral health	p.37
Chris Zombek, BSDH, COM	GENERAL SESSION: Revealing an orofacial myofunctional disorder with a health history and knowing your next step	p.34

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CONFERENCE DETAILS



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General Sessions comprise most of the UOR presentations. They are included in a full conference registration. General Session require registration to attend.

Mega Sessions, Keynote, and Wrap-up Sessions are all-attendee general sessions and are also included in a full conference registration. Mega Session, Keynote, and Wrap-up require registration to attend.

Workshops are small hands-on sessions in a classroom setting. Workshops require additional registration to attend. Workshops sell out quickly! Do not miss the opportunity to attend—register early.

Networking Activities are fun non-CE activities designed to promote fellowship and mentorship with your peers. Be sure to check if an activity requires registration to attend. Lunch on Friday and Saturday and several receptions are included in a full conference registration.



THURSDAY, JULY 22, 2021 I DAY 1

8:00 a.m. - 10:00 a.m. GENERAL SESSION

Sagamore 1 | 2 CE | Diversity/Cultural Competency

Decreasing disparities through dental care



Lesley Tuomi, BSDH, RDH, REF OBJECTIVES:

- . Gain a deeper understanding of structural racism t
- · Learn how the profession of dentistry fits into the creation of disparities
- · Understand how you can use your role as a dental hygienist to reduce inequalities
- · Form ideas about ways to enact change in your hometown

In the weeks that followed the death of George Floyd, all 50 states, along with cities in 80 other countries throughout the world, saw an eruption of demonstrations, protests, and riots. Cries for equality rang out like never before, and the words "systemic racism" were thrown around by every media outlet. But ... does every American understand what those words mean? This course will not only provide the attendee with a brief history of some of the events that led to the epidemic known as "systemic racism," but will also take a look at our society today and explain how the profession of dentistry contributes to the inequalities still faced by many children throughout this country. Disparity reduction is complex work. The focus of this course will be on exploring how the dental hygienist can play a critical role in the induction of change. The main objective is to empower each participant with the understanding, ideas, and instruction needed to make a positive change in their own community.



CONFERENCE DETAILS

THURSDAY, JULY 22, 2021 | DAY 1

8:00 a.m. - 10:00 a.m. **GENERAL SESSION**

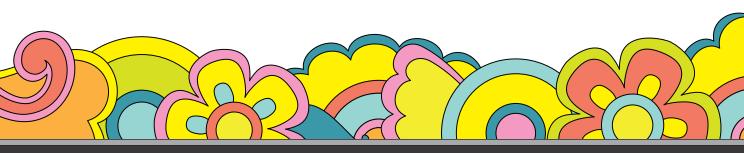
Sagamore 2 | 2 CE | Cannabis Cannabis use: Weed my lips!



Victoria Patrounova, RDH, MHA **OBJECTIVES:**

- . Discuss the legal status of marijuana use and prevalence of use in the USA
- · List the types of cannabis and methods of use
- · Recognize effects of cannabis use on systemic and oral health
- . Discuss synthetic cannabinoid-based drugs and indications for their use
- Appraise the available research on efficacy of cannabinoid-based drugs and their adverse effects
- · Evaluate harmful effects of synthetic cannabinoids
- · Assess the implications of acute and chronic cannabis use on providing routine dental and dental hygiene care
- · List the resources for referral to address drug use and addiction

Marijuana use for medical and recreational purposes has been legalized in more than 30 states. Patients are more open to talk about cannabis use and might report their use to a dental professional. During this course, participants will discuss types of cannabis, methods of use and the prevalence of cannabis use in USA. Synthetic cannabinoid-based medications and indications for their use, as well as systemic and oral effects of cannabis use will be outlined. The participants will analyze the effectiveness of cannabis as an alternative for pain management and potential for inducing addiction. Differences between cannabis and synthetic cannabinoids will be evaluated. The participants will discuss implications of acute and chronic cannabis use on providing routine dental care. The participants will also become familiar with the resources for referral to address drug use and addiction.



"Are you on top of the heap?": Are you confident in your knowledge of the most frequently prescribed medications and their effects on dental hygiene treatment planning?



Tom Viola, RPh, CCP

OBJECTIVES:

- Identify the most frequently prescribed brand-name medications for the treatment of systemic illnesses
- Discuss the basic mechanisms of action, potential adverse reactions, drug interactions, and contraindications of these medications
- Explain the dental hygiene considerations of these medications and their potential impact on treatment
- Describe patient management strategies essential for successful treatment planning and proper care of medically complex dental hygiene patients

The challenge faced by all dental hygienists today is to provide safe and effective treatment to our medically complex patients. However, dental hygienists find themselves practicing in a marketplace awash in direct-to-consumer advertising of prescription drugs and in the midst of an explosion of new drug entities over the last several years. Thus, many dental hygienists may find it challenging to stay up to date with the latest prescribing trends in disease state management. This program will provide an overview of those frequently prescribed brand-name medications whose actions, side effects, contraindications, and potential drug interactions may have the greatest impact on dental hygiene treatment.

CONFERENCE DETAILS

THURSDAY, JULY 22, 2021 | DAY 1

8:00 a.m. - 10:00 a.m. **GENERAL SESSION**

Sagamore 7 | 2 CE | Professional Development Five essential skills every RDH needs in the age of uncertainty



Carol Jahn, RDH, MS

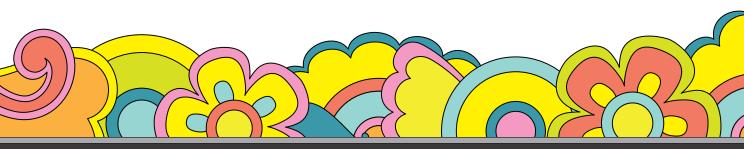
OBJECTIVES:

- · Understand how curiosity helps us know our patients better and drive lifelong learning
- · Describe the importance of sharing the responsibility for identifying and discussing a patients's oral health needs and understanding how it contributes to overall practice health
- · Evaluate and improve communication skills to increase acceptance of recommendations and treatments
- Recognize that excellence has multiple pathways that allow us to find greater flexibility and adaptability with patient needs and wants
- Examine the importance of kindness and empathy in maintaining and developing relationships with patients and coworkers

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The coronavirus pandemic brought to the surface and deepened the growing unhappiness and dissatisfaction many dental hygienists are having with clinical practice. While it is tempting to play the "blame game"—the doctor, the office manager, or the professional association—the key to restoring the value of the dental hygienist lies within ourselves. This course will explore how five essential skills—curiosity, shared responsibility, effective communication, adaptability, and kindness—can help you regain your love of dental hygiene and lead you to your best life at work and home.



THURSDAY, JULY 22, 2021 DAY 1

8:00 a.m. - 10:00 a.m. **WORKSHOP**

Room 104 | 2 CE | \$20 | Business of Hygiene **Embracing your role as a valued healthcare provider**



Commercially Supported by:



Amber Auger, RDH, MPH **OBJECTIVES:**

- Discover opportunities to thrive in the operatory—being a valued health care provider to your patients and helping your practice to increase profitability.
- Evaluate how Periodontal Classification to help your patients desire care and embrace treatment.
- Consider case studies to apply staging and grading and treatment planning with provider partnership.
- Improve patient education to increase case acceptance in hygiene services.
- Use effective practices to structure a productive patient care schedule.
- Negotiate a compensation model based upon your increased contribution as a provider.

During this workshop, we will highlight the latest trends in dentistry that will improve the way we practice dental hygiene. We will focus on the introduction to diode lasers and evaluate the significance lasers have in today's comprehensive model of care.

8:00 a.m. - 10:00 a.m. **WORKSHOP**





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Room 105 | 2 CE | \$20 | Lasers

Light up your operatory: An introduction to diode lasers for today's modern hygienist

Valerie Dangler, RDH, BSDH; Paula Quinn, RDH, BS **OBJECTIVES:**

- · Evaluate the significance of the diode laser
- · Describe the benefits of use for the dental hygienist, the patient, and the practice
- · Learn how we can improve patient care while practicing safely
- Provide a hands-on experience that will leave the hygienist feeling empowered to implement lasers into practice

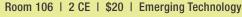
During this workshop, we will highlight the latest trends in dentistry that will improve the way we practice dental hygiene. We will focus on the introduction to diode lasers and evaluate the significance lasers have in today's comprehensive model of care.



CONFERENCE DETAILS

THURSDAY, JULY 22, 2021 | DAY 1

8:00 a.m. - 10:00 a.m. **WORKSHOP**



Minimally Invasive Prophylaxis Workflow - Technology and Trends for **Every Practice**







Commercially Supported by:



Kelly Tanner, RDH, and Karen Vichos, RDH **OBJECTIVES:**

- . Discuss the concept and benefits of current technology in prophylaxis treatment
- · Key components of the armamentarium.
- Explain how a comprehensive prophylaxis workflow can support effective patient education, professional treatment, and self-care

This workshop focuses on the latest advancements in dental prophylaxis technology that allows dental clinicians to use more minimally invasive treatments while providing superior education and ergonomics. Additionally, new advancements in intraoral cameras will be discussed including adjuncts to help identify dental caries, plaque, calculus, and inflammation. Come learn about these exciting technologies which promise to enhance diagnostics and clinical outcomes.

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 1 | 2 CE | Orofacial Myofunctional Therapy

Revealing an orofacial myofunctional disorder with a health history and knowing your next step



Chris Zombek, BSDH, COM

OBJECTIVES:

- Recognize root causes to assess from a chief complaint
- · Document, refer, and collaborate appropriately
- · Define orofacial myofunctional therapy and understand what it treats
- Bonus: I wish I had known this about OMT! (Feedback from the pros)

This course will reveal how a chief complaint can give you the inside scoop to an orofacial myofunctional disorder. You will learn how to look for the root cause during your dental assessment. Instead of treating with just a Band-Aid, you can become a collaborating professional and have the knowledge to better refer.



THURSDAY, JULY 22, 2021 DAY 1

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 2 | 2 CE | Oral-Systemic Health

Diabetes by the numbers: A comprehensive guide to treating diabetic patients

Jamie Collins, RDH

OBJECTIVES:

- · Review the various types and causes of diabetes mellitus
- Introduce latest statistics of diabetes nationally and worldwide
- Review of common medications used to treat diabetes and related conditions
- · Introduce alternative glucose monitoring systems in diabetes care that your patients may be using
- Discuss link of periodontal disease and diabetes control
- Receive an introduction to CDT codes for HbA1c and point-of-service in-office testing
- · Discuss oral-systemic links and associated risks
- . Discuss implementing oral care routines for diabetic patients that may be instrumental for improved home care

Thirty-three million Americans are afflicted by diabetes, with an estimated 7.2 million cases undiagnosed. The disease continues to plague society. With the increasing diabetes epidemic, it is estimated that by the year 2050, one in three Americans will be diabetic in their lifetime. Diabetic patients are two to three times more likely to develop periodontal disease than nondiabetics and deal with common codiagnoses, often also autoimmune. With 80% of diabetics in middle and lower class American society, dental clinicians have the ability to make a difference in the life of these individuals through education and screening. In 2018, new CDT codes were implemented to aid dental care workers to identify and help manage the oral-systemic link of diabetes. As a diabetic herself, the speaker will share the journey from the viewpoint of both a dental care provider and a diabetic patient. This course will help identify the types, causes, codiagnoses, treatments, and patient education and motivation tactics to provide the best possible patient care.



Commercially Supported by:

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CONFERENCE DETAILS

THURSDAY, JULY 22, 2021 I DAY 1

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 6 | 2 CE | Dental Hygiene Products Made for now! New products impacting patient treatment



Tricia Osuna, BSDH, RDH, FAADH **OBJECTIVES:**

- · Recognize improvements in products used by dental professionals
- · Compare new materials and products for various aspects of dentistry
- · Evaluate options in appropriate delivery of treatments
- · Communicate effectively to patients and assist in the business of the dental practice
- · Recognize and evaluate changes to implement in the practice

This creative concept in education offers attendees an opportunity to hear directly from manufacturers as they present their newest products with education. Company representatives speak for 10 minutes, presenting education—not pricing or competitive information—on their products. The pace is fast and the information extremely valuable while respecting your time. This is a creative and thought-provoking learning experience! Please note that this is not a repeated course.

*This course is commercially supported.



THURSDAY, JULY 22, 2021 | DAY 1

10:30 a.m. - 12:30 p.m. GENERAL SESSION

Sagamore 7 | 2 CE | Public Health/Community Involvement

The mental dental connection: Exploring the cyclical relationship between mental health and oral health



Joy Void-Holmes, RDH, BSDH, DHSc

OBJECTIVES:

- . Define mental health and mental illness and distinguish between the two terms
- · Recognize signs and symptoms of mental disorders
- · Understand the spectrum of mental illnesses
- Discuss recommended treatment and preventative measures for mental conditions discussed in this course
- Illustrate the cyclical relationship between mental and oral health
- · List common oral conditions associated with mental illness
- Identify medications commonly prescribed for mental illness that cause oral health complications

The mounting evidence of oral health complications among individuals who suffer from mental illness poses a significant public health problem. In turn, poor oral health can exacerbate mental health issues. As the cyclical relationship between mental health and oral health continues to be highlighted within the medical and scientific community, dental hygienists have a responsibility to educate their patients about this connection. This course is designed to provide the dental hygienist with an understanding of mental health and mental illness. It will present the causes, risk factors, and symptoms of mental disorders along with diagnostic methods and treatment options. In addition, this course will explore common mental health conditions and new mental health disorders that have developed as a result of the COVID-19 pandemic. Participants will explore oral health implications of mental illness and the impact of oral health on mental health. Specifically, participants will learn about dental conditions and diseases encountered routinely in dental practices among individuals who suffer from mental illness.

Commercially Supported by:

American Academy of Dental Hygiene Approved provider through December 31, 2021

THURSDAY, JULY 22, 2021 | DAY 1

10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 103 | 2 CE | \$20 | Lasers

Power hygiene unlimited: There's power in laser AND power in you!



Elaine Rodriguez, RDH

OBJECTIVES:

- Appreciate the clinical efficacy and therapeutic value of various dental hygiene laser treatments
- Identify as the hygiene entrepreneur and emphasize your role in the dental business fee-for-service model with products and services
- · Take the "sleaze" out of sales
- · Build long-term value through oral-systemic connections

As dental medicine continues to evolve, laser technology is becoming more popular and widely accepted, creating a higher market value and competitive advantage to the certified hygienist. In this power-packed workshop, we will visit the various laser therapeutics every laser hygienist (or aspiring!) should be proficient in, as well as introduce the concept of the 2021 prevention specialist: the hygiene entrepreneur!

Commercially Supported by:





10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 104 | 2 CE | \$20 | Medical Emergency

Advanced medical emergency preparedness and training

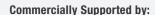


John B. Roberson, DMD, FACD, FICD, FICOI

OBJECTIVES:

- Learn what to do in the first 10 minutes of a medical emergency
- Recognize adverse reactions to drugs and implement appropriate interventions for those causing a medical emergency
- Identify the CORE (Critical Office Resuscitative Emergency) eight drugs your office needs for medical emergencies
- Understand the legal ramifications of adverse events in dental offices
- . Describe all contents of the emergency drug kit and know their uses

Medical emergencies happen in dental offices. Dentists and their staff must be ready. Regarding dental office medical emergencies, it is not a question of "if," but rather it is a question of "when?" A dentist can expect a patient to have a medical emergency in his/her office once every two years of practice. This is an energetic, interactive lecture devoted to having dental hygienists trained and ready to act in a medical emergency.







THURSDAY, JULY 22, 2021 | DAY 1

10:30 a.m. - 12:30 p.m. WORKSHOP Room 105 | 2 CE | \$20 | Periodontal Disease

Breaking the cycle of blame and shame – Effective strategies to combat oral dysbiosis



Anne Nugent Guignon, RDH, MPH, CSP OBJECTIVES:

- · Recognize why oral diseases are called dysbiotic communities
- · Consider how multiple pathogens create an inflamophilic environment
- . Understand the nuts and bolts of a healthy microbial community
- · Learn new strategies to combat oral dysbiosis
- · Appreciate the role of regular and thorough biofilm debridement
- Discover the role of fluid dynamics in health maintenance
- Develop in-office and home strategies to create and maintain homeostasis

Periodontal disease and caries are global public health problems. Microbes that support the periodontal dysbiotic community tax the immune system and ramp up the body's inflammatory response. Emerging research now recognizes many oral pathogens are key players in a wide range of systemic diseases and disorders. And there is now a huge spotlight on inflammatory disease as a complicating risk factor for those battling COVID-19. For decades, dental professionals have relied on traditional methods to prevent, control, or reverse biofilm-based oral dysbiosis, but the prevalence of these inflammatory diseases remains high. The economic burden to treat advanced biofilm-based disease is staggering, and the toll on overall well-being can no longer be ignored. This course guides dental professionals away from the blame-and-shame game and into a new era of patient partnership and success by considering new or alternative ways to reverse oral dysbiosis.

Commercially Supported by:



THURSDAY, JULY 22, 2021 I DAY 1

10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 106 | 2 CE | \$20 | Human Trafficking Human trafficking and smuggling: Would you recognize a victim?



Nancy Burkhart, EdD, MEd, BS, RDH, AAFAAOM **OBJECTIVES:**

- Describe the various types of human trafficking
- Understand the importance of a trauma-informed facility
- Appreciate the importance of a complete oral and extraoral exam in possible detection of a victim

Human trafficking and human smuggling have become international news highlights in the past few months. It is important for all service workers to develop a keen sense of situations that denote human trafficking. Dental professionals are in key positions to identify trafficking victims and assist them in receiving the medical and dental care that they need. Our dental knowledge of the head, neck, and oral tissues make us key health-care providers in recognizing human trafficking since many injuries occur in these areas. Dental identifiers will be presented. Making your office a trauma-informed facility is paramount.

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 1 | 1 CE | Implants

Understanding peri-implant diseases: What does the evidence say?



Lisa Mayo, MHA, BSDH, RDH **OBJECTIVES:**

- Develop an understanding of the evolution of implant dentistry
- Discuss treatment-planning options, types of implants, and procedures
- Describe the etiology of peri-implant diseases
- · Recognize the risk factors of implant-related diseases and utilize the appropriate assessment techniques to properly treat implant-restored teeth
- Examine various methods of implant debridement
- Discuss the need for structured, calibrated office philosophy on maintenance schedules and referrals

Dental implants are a widely accepted, viable treatment option for missing teeth and edentulism. Worldwide, the number of implants placed annually continues to grow. As placement increases, so does the prevalence of peri-implant diseases. To effectively manage the oral health-care needs of patients with dental implants, clinicians need to know and understand the evidence for diagnosis and recognize the risk factors for peri-implant diseases. This course provides an evidence-based review of peri-implant diseases focusing on diagnosis, treatment, and strategies for prevention.

THURSDAY, JULY 22, 2021 I DAY 1

1:30 p.m. – 2:30 p.m. MINI SESSION Sagamore 2 | 1 CE | Periodontics

Don't fly blind: Periodontal endoscopy in the modern dental practice



Nicole Fortune, MBA, RDH OBJECTIVES:

- Understand why periodontal endoscopy is the standard of care for treatment of moderate to advanced periodontal and peri-implant diseases
- Recognize the conditions under which periodontal endoscopy is ideally utilized and when regenerative surgery is indicated
- . Discuss the use of treatment aids (such as lasers) to enhance clinical results
- Analyze the use of the periodontal endoscope as a diagnostic tool
- Discover methods for increasing production by retaining more periodontal cases inhouse

New and emerging technologies and best practices for treating patients with moderate to advanced periodontal and peri-implant diseases are literally opening our eyes to the calculus and biofilm we previously had to remove blindly. Periodontal endoscopy offers dentists and patients nonsurgical, predictable treatment solutions. The periodontal endoscope offers direct visual access to the root surface within the periodontal pocket without a surgical flap. This course demonstrates the role of periodontal endoscopy and its benefits. Participants will analyze the processes and results of traditional pocket reduction surgery compared to nonsurgical endoscope treatment. We will explore advanced diagnostics via magnified subgingival visualization, which allows clinicians to identify periodontal and peri-implant etiologies and potential complications with healing. Explore adjunctive therapies— such as lasers and enamel matrix protein—that create an ideal environment for gingival attachment and, in some cases, bone regeneration.

THURSDAY, JULY 22, 2021 I DAY 1

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 6 | 1 CE | Oral-Systemic Health Tori and frena and deviated septum, oh my!



Shirley Gutkowski, BSDH, RDH **OBJECTIVES:**

- Discuss how the face develops
- Translate facial development into potential disorders
- · List observations from the dental hygiene chair that indicate problems
- Outline preventive steps to improve facial development in the first 1000 Days and beyond

For years, dental professionals thought maxillary and mandibular tori were idiopathic, and there was no reason for removing them unless space was needed for dentures. Many hygienists have cursed mandibular tori for making x-rays nearly impossible to take. But are those the only problems with mandibular tori? This course will put tori and other conditions under a new light. We'll visit a maxillary torus that may have contributed to dire consequences. We'll take another look at a deviated septum with no known injury and discuss the dental role in contributing to it. The dental hygiene department is in the prevention business, but how far can that go? You'll be amazed.



NETWORKING GENERAL SESSIONS WORKSHOPS ALL ATTENDEE SESSION

THURSDAY, JULY 22, 2021 | DAY 1

1:30 p.m. – 2:30 p.m. MINI SESSION Sagamore 7 | 1 CE | Public Health/Community Involvement

Paving the way in the public sector: Exciting career options out
of the op



Brooke Crouch, RDH

OBJECTIVES:

- Identify public health career options and the critical role we have on addressing access to care.
- Explore the varying modalities for delivering care in the public sector.
- Conclude the steps necessary to begin your exciting journey into the world of public health.

Whether you are new to dental hygiene or have been practicing for many years, keeping your passion alive for the profession can sometimes be challenging. Having career options is critical to avoiding burnout and evolving as a dental hygienist. We have chosen an amazing profession. Dental hygienists are compassionate, innovative, and motivated individuals who strive to meet the needs of their patients. That does not always mean providing care in the traditional setting of an operatory. Delivering care and education to our patients can take place in many alternative settings, including the public sector. This course will explore the many routes a hygienist can take to evolve their career outside the brick-and-mortar practice while addressing the access-to-care issues many of our patients face. This course will give you concrete steps to begin your journey in the public sector and raise your awareness of exciting options that await you. Public health is an incredibly rewarding career full of excitement, autonomy, and opportunity for growth. Professional happiness makes you a better person, friend, and clinician. This course will provide alternative paths to achieving professional success and empower you to pave your way in dental hygiene!

THURSDAY, JULY 22, 2021 | DAY 1

3:00 p.m. - 5:00 p.m. **MEGA/GENERAL SESSION** Sagamore 3-5 | 2 CE | Communication and Patient Compliance Great expectations: Our future as essential members of the primary health-care team



Casey Hein, BSDH, MBA, RDH **OBJECTIVES:**

- Introduce to the dental team the rationale and benefits of screening patients at risk for various life-altering diseases and conditions
- Describe the various types of screening tools that could equip us to identify patients at risk for noncommunicable and infectious diseases
- . Begin transformation to the nonphysician primary model of care

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In 1926, Dr. Alfred Fones described a new auxiliary branch in dentistry that was dedicated to oral prophylaxis, "...practiced by laywomen, trained for this purpose and limited to this specialty." The role of this auxiliary provider was to perform "mouth sanitation." This model of care was predicated on the idea that the oral cavity was isolated from the rest of the body. Scientific thought has changed considerably, and we now realize that periodontal disease contributes to the overall burden of inflammation systemically. It's time for a new model of care—one that no longer limits hygienists to caring for the oral cavity alone. This course will share emerging scientific concepts that challenge us to reimagine a new dental hygienist. It will also discuss how we can provide many primary care services, traditionally delivered by nurses and physicians, in our everyday patient care—starting tomorrow



6:00 p.m. - 7:30 p.m. **NETWORKING**

Exhibit Hall D

Welcome Reception on the Exhibit Hall Floor

Come one, come all—the exhibit hall is open! Welcome the exhibitors participating in RDH Under One Roof 2021. Relax and savor hors d'oeuvres and drinks as you network with the exhibitors and enjoy some fellowship with your dental hygiene colleagues.

7:30 p.m. - 9:00 p.m. **NETWORKING**

Reception Room | *Registration Required **Heart to Hands Award Reception**



Now in its fifth year, the Heart to Hands Award cherishes the opportunity to focus on the dedication, passion, and positive change three dental hygienists bring to our unique profession. It is an honor to share their enthusiastic stories and shine a light on how abundantly hygienists contribute to the optimal health and total body wellness of those they serve. Join Philips and RDH Magazine as we celebrate the achievements of our winners! Must register to attend the reception.



Ryan D. Rutar RDH, MAM, BS, BA

Commercially Supported by:

PHILIPS **RDH**



Cynthia L. Burr RDH, BS, CPHDH, QOM



Amber Lombardi

FRIDAY, JULY 23, 2021 | DAY 2

6:30 a.m. - 8:00 a.m. **NETWORKING**

500 Ballroom | *Registration Required **RDH Under One Roof Breakfast**

Come and connect with your fellow colleagues at RDH Under One Roof. The hygiene community has been built on friendships and peer support. Join UOR for a free continental breakfast before the keynote session. Meet, mingle, and connect!

*limited to the first 250 registrants.

8:00 a.m. - 8:30 a.m.

Congratulations to the 2021 Sunstar Award of Distinction Recipients!

Commercially Supported by:







Jeannette Diaz RDH, RDHAP, MS



Elmer E. Gonzalez RDH, MBA, Ph.D.



Whitney Rose DiFoggio BS, RDH



Noel S. Paschke



FRIDAY, JULY 23, 2021 | DAY 2

8:30 a.m. - 10:00 a.m. KEYNOTE/GENERAL SESSION Sagamore 3-5 | 2 CE | Professional Development Complaint-free business



Will Bowen OBJECTIVES:

- Discover the destructive effects of chronic complaining on health, relationships, and success
- Define the word "complaint" (This will surprise and shock you!)
- Discuss the five reasons people complain
- Learn how to get other people, and ourselves, to stop complaining
- · Provide positive leadership in a negative world

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Business executives and employees deal with hundreds of complaints on a daily basis—complaining coworkers and complaining customers. Everyone will leave this course inspired, mindful of their own complaints, and motivated to approach complaining customers and coworkers with new, simple, and effective strategies.

FRIDAY, JULY 23, 2021 | DAY 2

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 1 | 2 CE | Oral-Systemic Health

Bacteria, parasites, and fungi, oh my! Phase contrast microscopy for pathogen detection, diagnosis, and case acceptance



Frances Horning, RDH, EFDA

OBJECTIVES:

- Explain the role of biofilm and its pathogenic potential in the periodontal disease process
- Define phase-contrast microscopy and its use as a highly engaging tool in periodontal pathogen identification to improve patient acceptance of their disease process
- Recognize how phase-contrast microscopy can be used in periodontal pathogen identification to enhance customized periodontal treatment recommendations and pathogenic biofilm mitigation
- . Understand how to assess the efficacy of periodontal therapy during treatment through monitoring of the subgingival microflora by utilizing this cost-effective and efficient modality
- Understand why pathogen identification is imperative in a healthy periodontium before periodontal involvement in the prevention of sequelae from unidentified pathogens in a healthy sulcus through a review of the data
- Understand evidence-based complementary therapy recommendations to eliminate pathogens during periodontal therapy such as the use of medical-grade ozone and pH balancing

Peer-reviewed studies support the notion of the oral-systemic link and its connection to wellness or disease. It is more important than ever to have the patient understand and accept periodontal treatment. Unfortunately, many patients resist the acceptance and ownership of their disease. It can be a daily battle for the hygienist and the dental office. The use of a phase-contrast microscope to evaluate the subgingival flora during a dental appointment improves periodontal treatment acceptance and its outcomes by visualizing the pathogenic bacteria. The ability to detect pathogens during a dental visit will significantly enhance treatment recommendations for biofilm management and mitigation. Using phase-contrast microscopy for pathogen recognition and periodontal case presentation will not only improve patient acceptance of their disease diagnosis, but they will also be more likely to accept your treatment recommendations.



FRIDAY, JULY 23, 2021 | DAY 2

10:30 a.m. - 12:30 p.m. GENERAL SESSION Sagamore 2 | 2 CE | Forensic Dentistry

Fifty shades of green: Forensic dentistry in the 21st century



Amber Riley, MS, RDH, FAAFS OBJECTIVES:

- Improve appreciation for the forensic value of accurate dental records
- · Recognize how to cooperate with the legal system
- Understand the role of a forensic dental team in scientific human identification and in multiple fatality incidents

Participants of this course will gain an introductory knowledge of the science of forensic odontology and how the law dictates a forensic human identification. A brief review of the history, evolution, and scope of forensic odontology will be presented as well as an introduction of the nomenclature commonly used in this field, and death investigation systems will be explained. A step-by-step exploration of a comprehensive dental autopsy will be presented, including physical examination, photography, radiography, and forensic evidence management needs of varying postmortem states including skeletonized, fragmented, decomposed, and burned. Modern missing person investigation methods and multiple fatality incident management systems will be overviewed.

10:30 a.m. - 12:30 p.m. GENERAL SESSION

Sagamore 6 | 2 CE | Dental Hygiene Products

Make an impact on patient treatment with new products!



Tricia Osuna, BSDH, RDH, FAADH OBJECTIVES:

- Recognize improvements in products used by dental professionals
- Compare new materials and products for various aspects of dentistry
- Evaluate options in appropriate delivery of treatments
- Communicate effectively to patients and assist in the business of the dental practice
- Recognize and evaluate changes to implement in the practice

This creative concept in education offers attendees an opportunity to hear directly from manufacturers as they present their newest products with education. Company representatives speak for 10 minutes presenting education—not pricing or competitive information—on their products. The pace is fast and the information extremely valuable while respecting your time. This is a creative and thought-provoking learning experience! Please note that this is not a repeated course.

*This course is commercially supported



FRIDAY, JULY 23, 2021 | DAY 2

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 7 | 2 CE | Ergonomics

Dental ergonomics: Protection beyond PPE



Cindy M. Purdy, RDH, BSDH

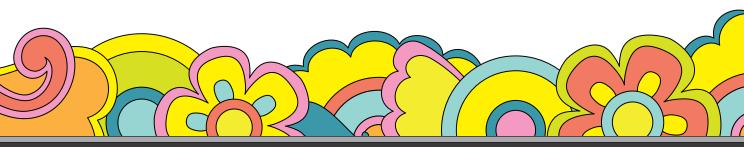
OBJECTIVES:

- · Recognize the risks for work-related injuries that impact the dental profession
- Appreciate the role of neutral position in reducing ergonomic challenges for dental professionals
- Learn to establish a customized ergonomic program for your dental practice
- Gain awareness of ergonomic challenges through science-based solutions

Dismissing aches and pains places your health and clinical career in jeopardy. The upgraded CDC recommendations for the use of additional personal protective equipment during the current pandemic have seemingly contributed to elevated stress levels, resulting in harmful distractions from proper ergonomic practices for many dental practitioners. It remains to be seen if this will negatively contribute to a rise in the percentage of musculoskeletal disorders that are already documented for this profession. This program will address the ergonomic realities resulting from this pandemic, focus on the ergonomic principles of neutral position, discuss effective strategies to eliminate dangerous postures, and discover solutions to modify individual risks for developing work-related injuries while practicing within the dental profession.

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FRIDAY, JULY 23, 2021 DAY 2

10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 103 | 2 CE | \$20 | Lasers

Power hygiene unlimited: There's power in laser AND power in you!

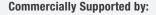


Elaine Rodriguez, RDH

OBJECTIVES:

- Appreciate the clinical efficacy and therapeutic value of various dental hygiene laser treatments
- · Identify as the hygiene entrepreneur and emphasize your role in the dental business fee-for-service model with products and services
- · Take the "sleaze" out of sales
- · Build long-term value through oral-systemic connections

As dental medicine continues to evolve, laser technology is becoming more popular and widely accepted, creating a higher market value and competitive advantage to the certified hygienist. In this power-packed workshop, we will visit the various laser therapeutics every laser hygienist (or aspiring!) should be proficient in, as well as introduce the concept of the 2021 prevention specialist: the hygiene entrepreneur!







10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 104 | 2 CE | \$20 | Medical Emergency

Advanced medical emergency preparedness and training



John B. Roberson, DMD, FACD, FICD, FICOI **OBJECTIVES:**

- Learn what to do in the first 10 minutes of a medical emergency
- Recognize adverse reactions to drugs and implement appropriate interventions for those causing a medical emergency
- Identify the CORE (Critical Office Resuscitative Emergency) eight drugs your office needs for medical emergencies
- Understand the legal ramifications of adverse events in dental offices
- · Describe all contents of the emergency drug kit and know their uses

Medical emergencies happen in dental offices. Dentists and their staff must be ready. Regarding dental office medical emergencies, it is not a question of "if," but rather it is a question of "when?" A dentist can expect a patient to have a medical emergency in his/her office once every two years of practice. This is an energetic, interactive lecture devoted to having dental hygienists trained and ready to act in a medical emergency

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FRIDAY, JULY 23, 2021 | DAY 2

10:30 a.m. - 12:30 p.m. **WORKSHOP**

Room 105 | 2 CE | \$20 | Advocacy

Building partnerships to create change—Advocacy, coalition building, and YOU





Crystal Spring, RDH, BS; Alyssa Aberle, RDH, MBA **OBJECTIVES:**

- . Discover the different ways you can get involved in advocacy efforts
- · Collaborate with others to think creatively about engaging stakeholders and building partnerships
- · Hear from change-makers around the country about successes and failures in advocacy work

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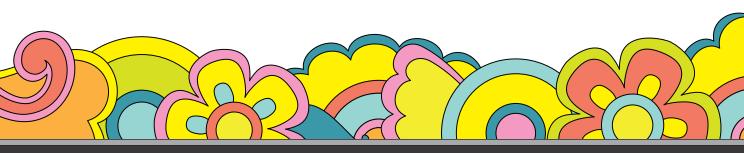




Do you want to work to the full scope of your education? Are you interested in protecting the high standards of your profession? Do you want to be treated fairly in your workplace? Does the lack of access to preventive oral health services for at least 40% of Americans concern you, but you don't know where to start to make a change? This workshop is made for you, the hygienist—clinician, educator, researcher, and more. Some of our nation's most successful and enthusiastic RDH change-makers will tell you about the work they are doing. We will also have time for participants to share ideas and work together on building blocks to community partnerships and outreach. Join this stellar group to find out how together we can advocate for our patients and our profession.

12:30 p.m. - 2:30 p.m.

Exhibit Hall D Lunch on the Exhibit Hall Floor



FRIDAY, JULY 23, 2021 | DAY 2

1:00 p.m. – 3:00 p.m. NETWORKING Room 101 | All attendees welcome

American Academy of Dental Hygiene Annual Business Meeting

American Academy of Dental Hygiene Approved provider through December 31, 2021 Please join us as our guest! The mission of the American Academy of Dental Hygiene (AADH) is to foster the continuing pursuit of education and research in the art and science of dental hygiene, provide formal recognition of excellence in the practice of dental hygiene, and recognize distinguished community service in the effort to foster improved oral health. Our vision is to foster fellowship, mentorship, and leadership. AADH serves the dental hygiene profession as a course-approval entity.

1:00 p.m. – 3:00 p.m. NETWORKING Room 102 | *Invite Only* | Lunch and Learn

Risky business: Identifying best preventive measures for our high-risk patients



Brooke Crouch, RDH

OBJECTIVES:

- Discuss current ADA evidence-based clinical recommendations for at-home fluoride for moderate and high caries risk patients
- Know how to properly and economically dose and refill prescription at-home topical fluoride for moderate- and high-risk patients
- Become familiar with the new 2021 CDT code D1355 and how clinicians can use silver diamine fluoride for in-office prevention for high-risk tooth surfaces

In this 60-minute, invite-only course, attendees will take it back to the basics and reemphasize the importance of caries risk assessments, using new teledentistry-compatible tools to improve case acceptance for caries prevention protocols. Additionally, the prevention protocols, based on CAMBRA principles and ADA evidence-based recommendations, include the latest research and CDT codes, including D1355 (silver diamine fluoride for prevention), D0601, D0602, and D0603 caries risk assessment codes, and dispensing strategies for cost-effective and appropriate dosing prescription writing.

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FRIDAY, JULY 23, 2021 | DAY 2

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 1 | 1 CE | Communication and Patient Compliance Cheeseburger with a side of floss! Effective communication in the dental office



Theresa McCarter, BSDH, RDH

OBJECTIVES:

- Identify the 12 steps to effective communication in the dental chair
- Master the art of becoming a "tip worthy" hygienist
- · Learn how to "set the table" of communication
- Understand how body language can decrease or increase compliance
- · Discover how tone, volume, and speed affect your message
- Recognize how to use humor and self-deprecation to connect with your patients
- Gain perspective on how to effectively earn the trust and confidence of your patients
- Understand how to convey complex information in simple terms
- · Recognize specific body language that can increase effective communication

"The problem with communication is the illusion that it actually occurred." We speak to our patients throughout their hygiene visit, but are they really hearing what we are saying? Communication is a key element in an effective dental hygiene visit, as we are performing a procedure along with giving the patient important health information and recommendations. We know that many patients have a certain amount of anxiety in the dental chair, which can affect their ability to process verbal information. This presentation can help the participant understand and avoid the pitfalls that inhibit effective communication and compliance. Many occupations rely on verbal communication skills to increase production, keep their customers, and promote new business, and the dental industry is no different. By implementing some simple steps that waiters and waitresses use every day, we understand that effective communication does not need to be complicated. Using simple human techniques to engage and enhance the clinician-to-patient relationship can be invaluable and can create a lasting relationship that is professionally and personally rewarding.



NETWORKING GENERAL SESSIONS WORKSHOPS ALL ATTENDEE SESSION

FRIDAY, JULY 23, 2021 DAY 2

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 2 | 1 CE | Insurance/Coding

Protecting your income, lifestyle, and family: Understanding disability insurance for the dental professional



Susan Cotten, BSDH, RDH, OMT

OBJECTIVES:

- · Describe disability insurance basics
- Identify different riders in disability insurance and discuss the importance to the dental professional
- · Explain the differences in individual disability insurance vs. employersponsored insurance

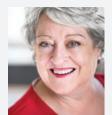
According to the Council for Disability Awareness, more than one in four 20-year-olds can expect to be out of work for at least a year because of a disabling condition before they reach retirement. The most common reason for long-term disability claims is musculoskeletal disorders (MSDs). MSDs are the single largest category of workplace injuries and responsible for approximately 30% of workers' compensation costs. An unforeseen event, illness, injury, or MSD can prohibit the dental professional from physically being able to work or continue with their full schedule. Dental professionals have an investment in their family, education, and career. A proactive approach helps protect these investments. Join Susan to discuss this important topic.

FRIDAY, JULY 23, 2021 | DAY 2

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 6 | 1 CE | Ergonomics

Can you hear me now? The disturbing impact of chronic noise pollution



Anne Nugent Guignon, MPH, RDH, CSP **OBJECTIVES:**

- . Discover how frequency, intensity, and exposure time to noise impact health
- Recognize environmental noise risks—work, home, and in leisure settings
- Become aware of noise reduction options by comparing noise protection devices
- · Adopt an action plan—testing, prevention, implementation

Hearing loss is the number one disability in the United States. Dental health-care workers are subjected to both intermittent and continuous noise. Basic hearing hygiene recommends avoiding noises that are too loud, too close, or last too long, a nearly impossible set of recommendations for dental office employees. No one is immune from the noise coming from treatment rooms, the dental lab, or sounds produced by office equipment. Noise is additive, and hard environmental surfaces exacerbate every sound. Noise-induced hearing loss (NIHL) is a very real threat, resulting in a permanent, life-altering disability. It is critical for every dental professional to understand their relative risks for developing NIHL, how NIHL develops, and the symptoms of this life-altering condition.

1:30 p.m. - 2:30 p.m. MINI SESSION

Sagamore 7 | 1 CE | Periodontics

WARNING: Graphic photographs ahead!



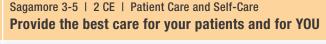
Katrina Sanders, RDH, BSDH, MED, RF **OBJECTIVES:**

- Review appropriate surgical cases for periodontal referral
- · Identify options for treatment planning of detailed periodontal therapy in an efficient, detailed, and strategic method
- . Describe short- and long-term goals for periodontal patients that are measurable and attainable

Periodontal disease is a poly-complex bacterial infection typically addressed by a nonsurgical approach. However, the serious ramifications of ridge augmentations and bony defects are oftentimes not seen during nonsurgical therapy. Join periodontal hygienist Katrina Sanders as she displays the blood and guts of the surgical cases she has treated alongside some of the country's top periodontists. Learn about the various surgical approaches to arresting periodontal disease and current regenerative procedures through case-based learning in this interactive and visually provocative course designed for the hygienist whose stomach doesn't turn at the gore of periodontal surgery.

FRIDAY, JULY 23, 2021 DAY 2

3:00 p.m. - 5:00 p.m. **MEGA/GENERAL SESSION**













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Sonya Dunbar, RDH, MHA; Carlos Rodriguez, RDH; Amber Lovatos, MS, RDH; Franklyn Aguebor, DDS **OBJECTIVES:**

- Discover how to be comfortable in an uncomfortable world
- . Discuss diabetes and the oral-systemic link: treatment and outcomes
- . Using positive energy, change your mindset so you can change your world

This session will focus on providing the best care for your patients while also taking care of yourself. Each speaker will bring a different message to the group. These will include: strategies for the hygienist to review their current standard of care and discuss ways to make a difference in our patients' lives; having the mindset of a health-care provider and discussing oral-systemic concerns with patients; how to start your day with the mindset for success; and techniques on the power of positivity and how to shift your mind for change. This session will empower you and reiterate your importance as a health-care provider

6:00 p.m. - 7:30 p.m. NETWORKING

Exhibit Hall D **Networking Reception on the Exhibit Hall Floor**



Make plans to attend the RDH Under One Roof networking reception on the exhibit hall floor. This is the perfect opportunity to learn from exhibitors and connect with industry professionals. Light appetizers and refreshments will be served.

7:30 p.m. – 9:30 p.m. NETWORKING

500 Reception Room | Registration Required Young Reception: The Night Is Young!

Commercially Supported by:



Rest up for the party of the year with Young Dental! Join the fun with music, dancing, drinks, and fantastic prizes! This popular annual reception will kick off immediately after the exhibit hall closes on Friday.



SATURDAY, JULY 24, 2021 | DAY 3

7:00 a.m. - 8:00 a.m. **NETWORKING**

Reception Room

The evolving lens of diversity (panel discussion)



Moderator: Jasim Haley, RDH, MSDH, CDA

This panel discussion will talk about the value of diversity in the dental hygiene community and the recognition of inclusion. The panel represents a diverse group who will discuss their current roles as we grow to recognize our future.

8:00 a.m. - 10:00 a.m. **GENERAL SESSION**

Sagamore 1 | 2 CE | Disease Management Anxiety through the roof!



Ryan Rutar, MAM, BS, BA, RDH **OBJECTIVES:**

- Recognize different parts of the brain responsible for behavior and the medications that treat it
- Identify how one's mind can help or hinder treatment planning
- Apply strategies to enhance treatment and comfort of the patient

Anxiety disorders are the most common mental illness in the United States, affecting over 40 million Americans every year. The dental office is no exception to experiencing anxiety in both dental professionals and their patients. By empowering dental professionals on the specific contributions they can make in clinical practice, they can help support patients into accepting dental treatment without letting disease take over. It is more important than ever, with patients avoiding dental care, to develop dental professionals who know how to deal with the hidden anxiety disorders that face our practice every day.



NETWORKING GENERAL SESSIONS WORKSHOPS ALL ATTENDEE SESSION

SATURDAY, JULY 24, 2021 | DAY 3

8:00 a.m. - 10:00 a.m. **GENERAL SESSION**

Sagamore 2 | 2 CE | Geriatrics The Alzheimer's experience



Angie Stone, BS, RDH **OBJECTIVES:**

- · Recognize when activities of daily living are changing for patients, what that means for dental health, and how to prepare patients to keep their teeth
- Understand modifications that can be made to the dental office to assist those in the early-to-middle stages of Alzheimer's receive dental care more effectively
- · Witness the struggles those with Alzheimer's experience
- · Learn how to develop a program to support dental health through the entire spectrum of Alzheimer's disease

Currently there are 5.8 million people suffering from Alzheimer's in the United States. This number is predicted to rise to 14 million by 2050. Couple that with the fact it is rare those with middle- to late-stage Alzheimer's receive dental care of any kind, and it is a recipe for disaster. In fact, there is a disaster today within the halls and rooms of locked dementia units across the US, and the dental profession is oblivious. This course will take attendees on an Alzheimer's journey. It is imperative the dental team understands how to care for those with cognitive issues and realizes what it is like to be affected by this disease. Recognizing the signs that things are changing for patients is key. Shoring up dental health before the disease advances is necessary. Decisions on how oral health will be maintained when the patient is no longer able to care for their own mouth need to be made early and need to be implemented quickly when the time is right. Few receive this kind of care.

SATURDAY, JULY 24, 2021 | DAY 3

8:00 a.m. - 10:00 a.m. **GENERAL SESSION**

Sagamore 6 | 2 CE | Oral Pathology

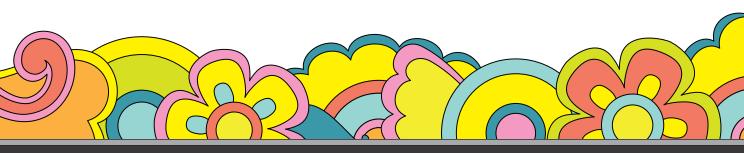
Big fat happy herpes family: Oral manifestations of human herpes virus (HHV) infections



Sherri Lukes, RDH, MS, FAADH **OBJECTIVES:**

- Describe the pathogenesis of human herpes viral (HHV) infections affecting the oral cavity and head/neck region
- Identify oral lesions associated with HHV infections
- · Discuss treatment options and palliative procedures for alleviating symptoms of **HHV** infections
- Explain the hygienists' role in assisting the dentist with diagnoses of HHV infections

Many viruses affecting the US population have intra- and extra-oral manifestations, especially true of the herpes "family". This session will be an evidence-based presentation of the human herpes virus (HHV) infections that produce symptoms in and around the oral cavity. Treatment options and therapies for alleviating discomfort from oral lesions will be discussed. The session will include case presentations for formulating differential diagnoses of lesions in the cases.



NETWORKING GENERAL SESSIONS WORKSHOPS ALL ATTENDEE SESSION

SATURDAY, JULY 24, 2021 | DAY 3

8:00 a.m. - 10:00 a.m. GENERAL SESSION Sagamore 7 | 2 CE | Special Needs

A close-up look at improving oral health and successfully treating special needs patients from the people who love them







Danyelle Evans, RDH; Kali Hunt, MED, RDH; Crystal Spring, RDH, BS, LAP

OBJECTIVES:

- Exhibit increased confidence in interactions with special needs patients
- Identify barriers in access to care for patients with special needs and implement strategies to improve patient and provider experience
- Construct individualized treatment plans that consider cognitive, developmental, and/ or physical modifications to provide equitable and compassionate care
- Recognize appropriate language and responses when communicating with patients, families, and caregivers
- · Know what you should and shouldn't say or do
- Review and apply successful strategies for improving oral health outcomes at home and in the operatory

Have you ever felt nervous or uncomfortable while treating patients with special needs? Do you think you don't have the right experience or training? Are you ready to improve your capacity to treat "special" patients? These patients are just like any other patient but may require adaptations to care. This course is designed to elevate your understanding of special needs patients and what it takes to have a positive experience while providing care. Participants will come away with increased confidence in their ability to provide thorough, equitable, and effective treatment while working with special needs patients. This course is invaluable to dental providers and staff wishing to improve the oral health outcomes of patients with special needs through intentional treatment planning and compassionate care. Attendees will benefit from the unique perspectives of three dental hygienists who not only care for but love a family member with special needs.

SATURDAY, JULY 24, 2021 | DAY 3

8:00 a.m. – 10:00 a.m. WORKSHOP Room 103 | 2 CE | \$20 | Communication and Patient Compliance
The future of patient education: Scanning secrets, compelling
conversations, and successful case conversion





Christopher Damurjian, RDH, MS, BS; Alicia Murria, RDH OBJECTIVES:

- Help patients understand their current oral health and potential areas of concern using digital scanning
- Illustrate how the iTero Element scanner tools can create opportunities to proceed with recommended treatment
- Understand how iTero Element 5D near infrared imaging (NIRI) aids in the detection of interproximal caries
- Learn how the iTero Occlusogram can assess and diagnose the role of malocclusion in relation to a patient's overall oral health
- See how collecting consistent data/scans provides the benefit of monitoring changes in both hard and soft tissue leveraging the iTero TimeLapse
- See how the Invisalign Outcome simulator can help patients visualize their potential beautiful smile

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Join Christopher Damurjian, RDH, and Alicia Murria, RDH, for an impactful workshop filled with tips you can use today to educate and motivate patients toward treatment that can improve their oral health and provide them with the beautiful smile they've always wanted. They will share scanning and conversion conversation secrets that can lead to successful case conversion. Christopher and Alicia will speak from their own in-office experience plus years of teaching other hygienists and team members as Align faculty members.



NETWORKING GENERAL SESSIONS WORKSHOPS ALL ATTENDEE SESSION

SATURDAY, JULY 24, 2021 | DAY 3

8:00 a.m. – 10:00 a.m. WORKSHOP Room 104 | 2 CE | \$20 | Ergonomics **ALL THE RIGHT MOVES...to protect your body**





Nancy Miller, RDH, BA and Cindy Purdy, RDH, BSDH OBJECTIVES:

- Move forward with better aerosol control over power instruments
- . Move into getting a grip on hand and power instruments
- Move toward establishing neutral posture to increase oxygen flow and lung capacity through proper seating

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Its that first move that's the most difficult... put yourself on the right path to improving your well being and gaining more enjoyment and longevity out of your career. We will help you take control over decisions that will mitigate aerosols, reduce fatigue and pain from instrumentation, and build the foundation for posture that improves your overall performance and wellness.

SATURDAY, JULY 24, 2021 | DAY 3

10:30 a.m. - 12:30 p.m. **GENERAL SESSION**

Sagamore 1 | 2 CE | Xerostomia

Become the hero of your patients and solve the dry-mouth mystery



Shannon Nanne, RDH **OBJECTIVES:**

- List the oral and nonoral symptoms reported by patients suffering from xerostomia
- Discuss the causes of xerostomia and understand the components and functions of saliva
- Explain the clinical signs of salivary gland hypofunction
- . Discuss management options for educating patients and improving their quality of life
- · Identify successful treatment options and products available

We know that xerostomia is not a disease, but it is a serious condition that is annoying and uncomfortable and usually caused by a disease or underlying condition. It is often not discussed or it is masked by dry-mouth products. It affects your patients' quality of life while speaking, eating, or even trying to sleep. Hyposalivation can damage the hard and soft tissues of the mouth while presenting a clinical challenge in the operatory. Twenty-five percent of your patients suffer from this terrible affliction, and age is not a cause of dry mouth. Xerostomia is more common in the older adult population but is not necessarily an inevitable part of aging. This course will turn you into a dry-mouth superhero! You will be able to teach patients reasons why they suffer from dry mouth, and understand intraoral problems associated with it and management options available to make your patients more comfortable managing their symptoms.

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SATURDAY, JULY 24, 2021 | DAY 3

10:30 a.m. - 12:30 p.m. GENERAL SESSION

Sagamore 2 | 2 CE | Infection Control

Crashing the biofilm party! Understanding the path to safe dental unit waterlines



Amanda Hill, RDH, BSDH

OBJECTIVES:

- Identify the importance of clean dental unit waterlines
- Define the steps needed to "pass the test"
- . Discuss products on the market designed for waterline safety
- · Create and present a waterline protocol confidently

This vibrant presentation will begin with real-life stories of patients and clinicians who have been sickened or injured as a result of contaminated dental unit waterlines. Then it will delve into the science behind what is growing in our waterlines and what we are breathing as a result. Next, it will cover a vast array of products on the market and look into how clinicians can establish safe water protocols in their own ops. Attendees will have the opportunity to handle certain products to find confidence in choosing what products are right for them as they establish new and up-to- date protocols with the most cuttingedge data and science. Lastly, we will discuss how to get the whole team on board with waterline maintenance.

10:30 a.m. – 12:30 p.m. GENERAL SESSION Sagamore 6 | 2 CE | Oral-Systemic Health

Eye spy with my little eye: The eye-mouth connection



Lancette VanGuilder, RDH, BS

OBJECTIVES:

- · Investigate the link between periodontal pathogens and eye diseases
- · Discuss diet/lifestyle risk factors for poor eye and mouth health
- · Review possible eye injuries sustained in the dental setting
- Provide a greater level of understanding for medical-dental collaboration

Bacteria, viruses, and fungi, oh my! Research first appeared in the 1950s proving that oral bacteria enter the bloodstream. Today, research continues to emerge on the mouth-body connection and the critical role oral health plays in overall health and wellness. This course provides an in-depth look at the many contributing factors to inflammation and the damage that it may lead to, not only inside the mouth but also in the entire body. Several connections have been discovered between the eye and oral cavity. Join me as we discuss oral pathogens, chronic inflammation, and mouth and eye diseases, and discover how the oral cavity and the eyes may hold clues to overall health and wellness.



SATURDAY, JULY 24, 2021 | DAY 3

10:30 a.m. - 12:30 p.m. GENERAL SESSION

Sagamore 7 | 2 CE | Ultrasonic

Turn your power back on: Mitigate aerosols with key techniques and HVE



Nancy J. Miller, RDH, BA

OBJECTIVES:

- · Discover what you need to know about aerosols
- Understand operator and patient safety
- · Discuss mitigating factors in aerosol production
- Become familiar with the different systems for aerosol control and their pros and cons
- Learn how to incorporate effective aerosol control into your practice

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Gain essential insights on how to return to using ultrasonics safely for you and your patient. From the science to practical application, this course will walk you through the return to ultrasonics while mitigating aerosols in your practice.

10:30 a.m. – 12:30 p.m. WORKSHOP Room 103 | 2 CE | \$20 | Communication and Patient Compliance
The future of patient education: Scanning secrets, compelling
conversations, and successful case conversion





Christopher Damurjian, RDH, MS, BS; Alicia Murria, RDH OBJECTIVES:

- Help patients understand their current oral health and potential areas of concern using digital scanning
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Join Christopher Damurjian, RDH, and Alicia Murria, RDH, for an impactful workshop filled with tips you can use today to educate and motivate patients toward treatment that can improve their oral health and provide them with the beautiful smile they've always wanted. They will share scanning and conversion conversation secrets that can lead to successful case conversion. Christopher and Alicia will speak from their own in-office experience plus years of teaching other hygienists and team members as Align faculty members.

SATURDAY, JULY 24, 2021 | DAY 3

10:30 a.m. – 12:30 p.m. WORKSHOP Room 104 | 2 CE | \$20 | Preventative Dentistry

"But it doesn't hurt": Secrets to hearing "YES" when the patient is saying no



Steven Anderson, DDS

OBJECTIVES:

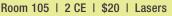
- Learn how to set up the patient experience for acceptance of needed treatment from the beginning
- · Acquire essential verbal skills for comprehensive care
- Discover secrets to overcoming patients' most challenging objections to treatment

Learn how the hygiene experience you create can be the critical starting point to treat and cure disease, save lives, and how you can do the same for your patients every day. Learn how to be the source of life-changing information and treatment for your patients. It all starts with the right conversation and presentation. Discover how you can dramatically increase your perio case acceptance.

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10:30 a.m. – 12:30 p.m. WORKSHOP



Light up your operatory: An introduction to diode lasers for today's modern hygienist





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Valerie Dangler, RDH, BSDH; Paula Quinn, RDH, BS OBJECTIVES:

- · Evaluate the significance of the diode laser
- Describe the benefits of use for the dental hygienist, the patient, and the practice
- · Learn how we can improve patient care while practicing safely
- Provide a hands-on experience that will leave the hygienist feeling empowered to implement lasers into practice

During this workshop, we will highlight the latest trends in dentistry that will improve the way we practice dental hygiene. We will focus on the introduction to diode lasers and evaluate the significance lasers have in today's comprehensive model of care.

12:30 p.m. - 2:30 p.m.

Exhibit Hall D

Lunch on the Exhibit Hall Floor



SATURDAY, JULY 24, 2021 | DAY 3

3:00 p.m. - 5:00 p.m. WRAP-UP/GENERAL SESSION Sagamore 3-5 | 2 CE | Clinical Dental Hygiene

The future is bright! Navigating past the pandemic



Karen Davis, RDH, BSDH

OBJECTIVES:

- · Identify positive outcomes for dental hygienists as a result of the
- SARS-CoV-2 pandemic Appraise tools necessary to navigate past life's challenges inside and outside the operatory
- Distinguish how technological advances can improve patient and clinician outcomes today and in the future

In spite of the challenges dentistry has faced during the pandemic, there are fascinating take-away messages that dental hygienists can feel good about. Frankly, the future is brighter than ever! The COVID-19 pandemic shines a spotlight on the value and importance of oral health, enabling clinicians to capture the attention of the public in unique and meaningful ways. Karen shares powerful tools to navigate past life's challenges inside and outside of the operatory, positioning colleagues to come out on top, whether facing a worldwide pandemic or unexpected challenges and heartaches. Enjoy the passion and experiences she shares about technological advances designed to radically transform patient outcomes and empower dental hygienists. Attendees will leave with an energized focus on their future.

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5:00 p.m. - 7:00 p.m. **NETWORKING**

500 Ballroom | Registration Required 21st Anniversary Farewell Reception

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2021! We made it! After the year that was 2020, it is time to celebrate! Join Patterson and RDH Under One Roof for a celebration like no other. This year's theme is luau, so grab your best Hawaiian shirt and get ready to dance, sip on exotic cocktails, and remember what it feels like to be in the same room with a bunch of your hygiene besties! We are certainly ready to celebrate. Are you?





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JULY 31, 2021 | 8 CE

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2021 INFLUENCERS

RCC identifies dental hygienists who have a mission or cause and further promote dental hygiene initiatives, whether in their own communities or across the globe, and who encourage others who want to start similar initiatives.



Amber Auger



Martelle Coke





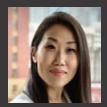
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Friday, July 23	7:00 a.m. – 6:00 p.m.
Saturday, July 24	7:30 a.m. – 5:00 p.m.

If you would like to complete your CE verification process following UOR, if you lose a CE verification form, or if you need to track your CE activities, you can find what you need on the DACE website.

Here's how to use this valuable tool:

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- 1. Navigate to www.dentalacademyofce.com/uor
- 2. Log in, if you have previously registered on DACE or dentalacademyofce.com. If you are a new user, you will need to create an account (you will need to enter your email, create a password, and your UOR registration badge number)
- 3. Submit your CE course code. Once submitted, the course title should appear in the field below
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 - b. If the displayed course is incorrect, select the title and click remove
- 4. Submit the course Itist
- 5. You should now be on "User Records", next to each title is a complete evaluation link. Click to complete the evaluation and submit
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If you have any questions or need assistance collecting your CE contact our customer service team at 918-832-9271 or by email at dace@endeavorb2b.com.

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CONGRATULATIONS

to the nation's leading dental hygienists!

The 2021 Sunstar RDH Award of Distinction will be presented Friday, July 23, 2021 from 8:00am-8:30am. Please join us in congratulating the recipients.



Jeannette Diaz RDH, RDHAP, MS



Whitney DiFoggio BS, RDH



Elmer Gonzalez RDH, MBA, Ph.D.



Noel Paschke MS, RDH

HEART TO HANDS AWARD









CONGRATULATIONS

to the nation's leading dental hygienists!

The 2021 Philips RDH Heart to Hands Award will be presented Thursday, July 22, 2021 from 7:30pm-9:00pm.

Please join us in congratulating the winners.



Ryan D. Rutar RDH, MAM, BS, BA



Cynthia L. Burr RDH, BS, CPHDH, QOM



Amber Lombardi IPDH

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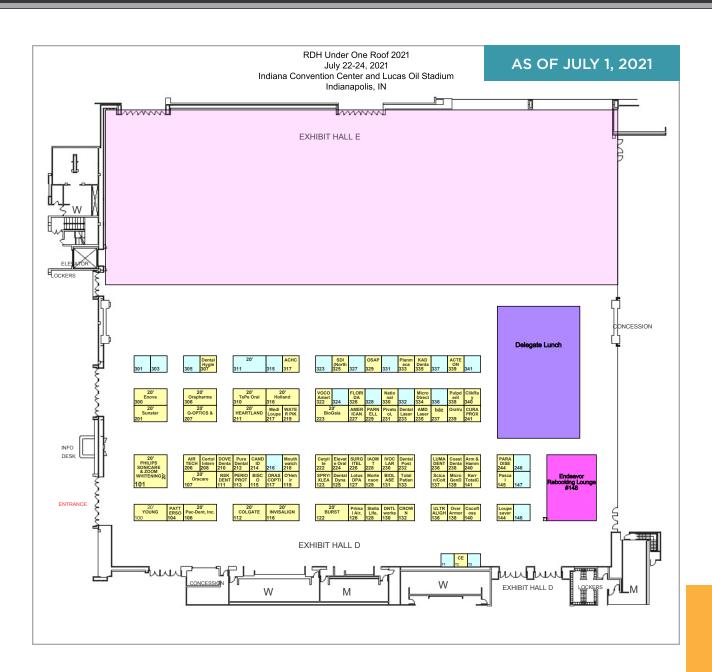


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KATRINA SANDERS RDH, BSDH, MEd, RF

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